



CHANGES TO OUR SERVICES

- There will be a 8-minute interval between groups
- Private and rental buggies are permitted for a maximum of 2 people per buggy and one designated driver at all times
- If possible, payments only with electronic card
- Pull trolleys and electric trolleys available
- Clubs available for rent, they are properly disinfected after each use
- No rakes on the bunkers (playing preferred lies)
- Buggy Bar is available
- Course toilets are open and available
- Hand sanitising stations available at course toilets



BOOKING & ARRIVAL

- Tee times should be booked in advance
- Visitors are encouraged to book and pre-pay in advance
- Members have to book always in advance
- All golfers should be aware of social distancing rules and maintain a minimum of 2 meter distance
- Clients should arrive at the golf course maximum of 20 minutes prior the tee times
- Clients with COVID-19 symptoms should not come to the golf course



CHECK-IN & PRO SHOP

- Check-in for all players, including members, is at the golf reception
- Maximum of 4 people are permitted inside the Pro Shop at one time
- Social distancing should be maintained (2 meters)
- Hand sanitising stations are available
- Electronic payments only - no cash
- All touchpoints and surfaces are frequently cleaned
- Key information on how to stay safe at the course is provided at the 1st tee



CLUBHOUSES

- North/South and Laranjal clubhouses are now open
- Toilets are available
- Hand sanitising stations are available



ON THE COURSES

- Social distance between groups must be maintained
- Flagsticks to remain in the hole and must not be touched
- Hole cups will have a disc on the top of the cup for a simple contact ball retrieval
- If the ball is lost or unplayable, players must not come back to play another ball
- Players must not touch the equipment or golf balls of other players
- Players must refrain from handshakes or high fives
- No rakes - all rakes from the bunkers will be removed, players are advised to smooth the sand with feet or clubs



ON THE DRIVING RANGE

- Social distance between players must be maintained
- Baskets and tokens are disinfected daily
- Clubs available for rent, they are disinfected after each use
- Short game area available only to our professional's
- Fitting Centre available for maximum of two persons



STAFF SAFETY

- Staff PPE, including masks and gloves, will be provided
- Staff to be trained on the importance of hand hygiene and cough etiquette
- Hand sanitiser and cleaning solution provided at all departments inside the golf department
- Staff always remain at minimum of two meters from each other and all customers
- Installation protection screens in all receptions
- Disinfectant to be provided for the frequent cleaning of surfaces and touchpoints